Geoffrey Major

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PROFILE

QA engineer with 8 years of experience in manual testing, exploratory testing, and UI/API automation for web, mobile, and desktop apps. Skilled in Playwright, Cypress, REST API testing, and CI/CD workflows. Experienced in test planning, scoping coverage, and collaborating with teams to ship high-quality software. Committed to practical testing that builds release confidence and treats quality as a shared responsibility throughout the organization.

WORK EXPERIENCE

Castiron   **Aug. 2022 – Sep. 2025**
QA Automation Engineer   *Remote*
- Developed and maintained automated UI and API test coverage using Playwright for key workflows in three customer-facing web apps, reducing manual regression testing time by over 50%.
- Integrated automated tests into GitHub Actions to support frequent deployments and reduce manual effort.
- Wrote and executed manual test plans for new features that required exploratory or high-risk coverage.
- Worked closely with engineers and designers to define edge cases, clarify test scope, and reduce ambiguity.
- Ran exploratory tests, verified fixes, and managed test environments to support consistent and reliable releases across web and mobile.

Bottomline Technologies   **Feb. 2022 – Jul. 2022**
Quality Assurance Engineer   *Remote*
- Built Cypress tests to establish baseline coverage for high-priority workflows in a legacy payments platform.
- Defined test coverage and ran manual tests to validate UI behavior and backend data through API calls.
- Led sprint planning and daily standups while actively managing test execution and defect triage.

TrainerRoad   **Apr. 2019 – Feb. 2022**
Software Quality Assurance Lead   *Reno, NV (Hybrid)*
- Managed QA across web, desktop, and mobile platforms, leading a team of 10 through weekly release cycles.
- Migrated 500+ test cases from spreadsheets to TestRail and standardized test structure for better reuse.
- Guided the transition of issue tracking from GitHub to Jira, reducing triage time by 30%.
- Directed efforts to expand E2E test coverage using Cypress, Detox, and Selenium.

TrainerRoad   **Sep. 2017 – Apr. 2019**
Software Quality Assurance Analyst   *Reno, NV*
- Created and executed manual test cases for iOS, Android, Windows, Mac, and web platforms.
- Validated features against specs and surfaced issues early through detailed exploratory testing.
- Maintained test data, tracked bugs in GitHub, and monitored builds through TeamCity.
- Ran basic SQL queries and API checks to support backend validation during regression cycles.

EDUCATION

University of Nevada, Reno
Bachelor of Science in Business Administration (Dual Major: Economics & International Business, Minor: Spanish)

SKILLS, TECHNOLOGIES, AND INTERESTS

- **Skills:** Test Automation, Test Planning, API Testing, Regression Testing, Exploratory Testing, Risk-Based Testing, Cross-Platform Testing, CI/CD Integration, Defect Triage, Release Management, Agile, Scrum
- **Technologies:** Playwright, Cypress, Detox, TypeScript, Git, GitHub, SQL, Jira, Postman, JMeter, TestRail
- **Interests:** Travel, Reading (History and True Crime), Gaming, Snowboarding, Climbing, Oxford Commas